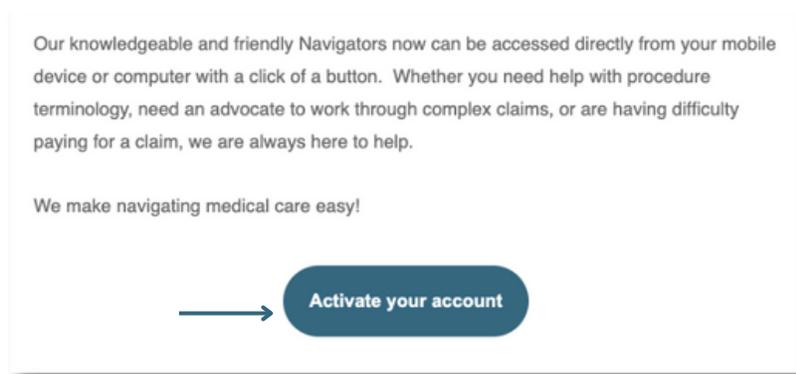


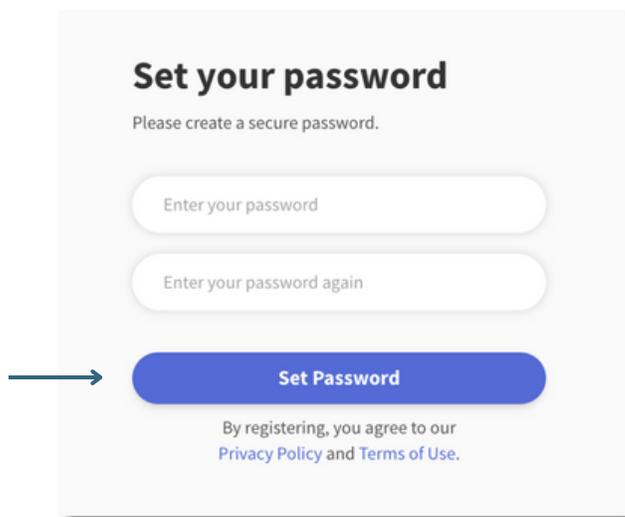
Activate Your Account

Activating your account and connecting our health plan provides access to the shopping tool, ability to view claims, and earn rewards. Follow the steps below to get started.

- ✓ **Step 1. Check your email account for an email from My Medical Navigator to activate your account.**
- ✓ **Step 2. Click the “Activate your account” button in the email.**



- ✓ **Step 3. Set your new account password and click “Register”.**
You now have an account and can use these login credentials to sign-in on your computer or mobile app.



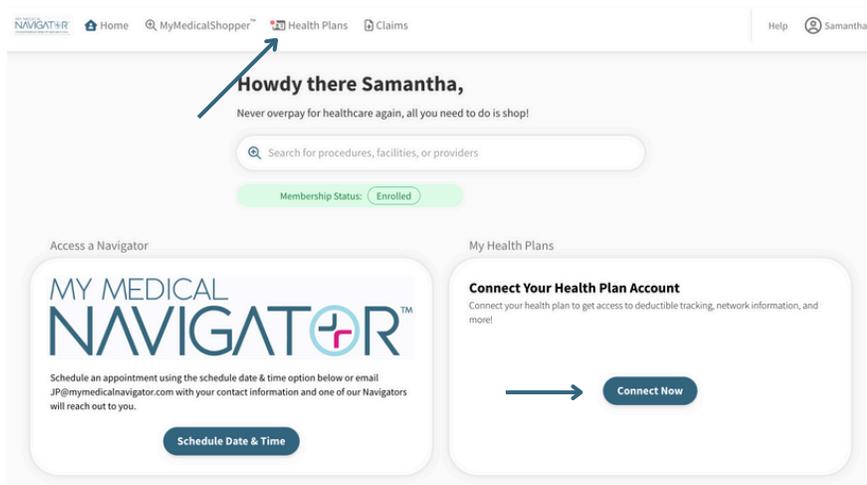
Connect Your Health Plan

Now that you've created your account, let's get your health plan connected! It's important to connect your plan to fully access price transparency benefits.

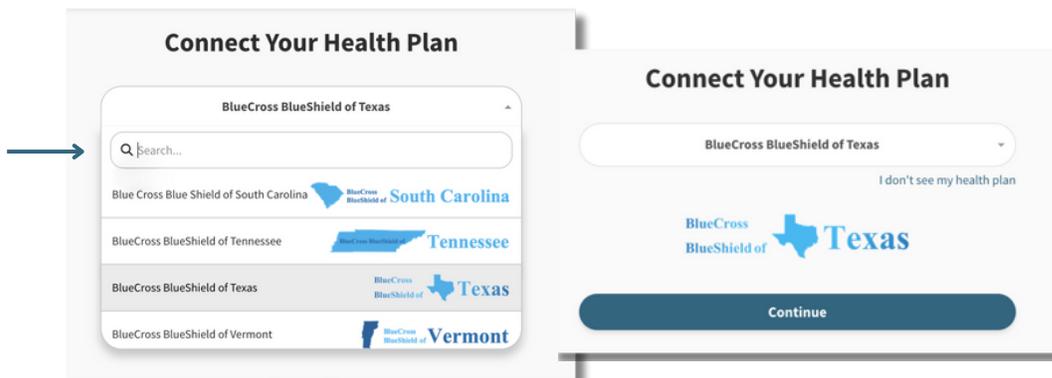
Step 1. Confirm your BlueCross BlueShield insurance account credentials

Before connecting your health plan, we recommend confirming that you have a BCBS account and that your login credentials for that account are accurate. These credentials will be needed to connect your health plan within your MyMedicalShopper account.

Step 2. In MMN MyMedicalShopper, click the 'Health Plans' tab on the top menu or 'Connect Now' on the My Health Plans widget.



Step 3. Under 'Select your insurance carrier' begin to type the name of your health plan. Select your carrier from the dropdown menu.



- ✔ **Step 4. Enter the login credentials you use to access your BCBS health plan's online portal. Agree to the terms and click 'Save Connection'.**

Enter your login details

BlueCross
BlueShield of **Texas**

BCBS Texas Online Username/ID ⓘ

Username/ID

BCBS Texas Online Password ⓘ

Password

I agree to the Terms and Conditions.

Back Save Connection

- ✔ **Step 5. For security purposes, your insurance carrier may require you to confirm your identity. You'll be asked to select a delivery method for the authorization code. Follow the prompts to confirm identification.**

BlueCross
BlueShield of **Texas** Action Required

Please complete the identity confirmation process to finish your health plan connection. Look for the box highlighted yellow.

Manage Connection

Re-enter Username/Password

Remove Connection

Please confirm your identity

For security purposes, your insurance carrier/health plan requires that you confirm your identity to ensure you are indeed the account owner.

Please select delivery method for authorization code.

Step 1: Identity Confirmation Request

Please select your preferred confirmation option, and then press the 'Start Identity Confirmation' button.

Send code to xxxxx@gmail.com

Send code to xxx-xxx-6783

Start Identity Confirmation

- ✔ **Step 6. Your plan is now connected! From here, we will use our magic to gather information and populate your 'My Health Plans' page.**

Health Plan Connections

✔ **Connected**

All good! No action is needed.

Have new connection information to enter?

RE-ENTER USERNAME/PASSWORD

REMOVE CONNECTION...